

# Johns Creek Dermatology & Family Medicine

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## PATIENT PORTAL

### How do I access the portal?

- Our office staff can “web enable” you once you provide us with an email address. You will receive an email within 24 hours with instructions on how to log in.
- If you ever lose your username or password, just let the front office staff know and we can provide a new temporary password.
- You can access the portal through our website at [johnscreekdermatology.com](http://johnscreekdermatology.com) by clicking on the “Patient Portal” tab on the left side navigation tabs.

### What can be done on the portal?

- Communicate **DIRECTLY** with your doctor!!
- View your Health Record, including lab results and appointment history
- Request medication refills, referrals and future appointments (SAME DAY appointments – PLEASE CALL THE OFFICE)
- Update personal information including demographics, allergies, social and surgical history

